

**WORKPLACE INJURY MANAGEMENT AND WORKERS COMPENSATION  
(INJURY MANAGEMENT CONSULTANTS FEES) ORDER 2020 No.2**

under the

***Workplace Injury Management and Workers Compensation Act 1998***

I, Carmel Donnelly, Chief Executive, State Insurance Regulatory Authority, make the following Order pursuant to section 339 of the *Workplace Injury Management and Workers Compensation Act 1998*.

Dated this 14<sup>th</sup> day of April 2020

Carmel Donnelly  
Chief Executive  
State Insurance Regulatory  
Authority

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**Workplace Injury Management and Workers Compensation  
(Injury Management Consultants Fees) Order 2020 No.2**

**Part 1 Preliminary**

**1. Name of Order**

This Order is the *Workplace Injury Management and Workers Compensation (Injury Management Consultants Fees) Order 2020 No.2*.

**2. Commencement**

This Order commences on 17 April 2020.

**3. Definitions**

In this Order:

***the Act*** means the *Workplace Injury Management and Workers Compensation Act 1998*.

***the Authority*** means the State Insurance Regulatory Authority as constituted under section 17 of the *State Insurance and Care Governance Act 2015*.

***GST*** means the Goods and Services Tax payable under the GST Law.

***GST Law*** has the same meaning as in the *A New Tax System (Goods and Services Tax) Act 1999 (Cth)*.

**Injury Management Consultant** is a Medical Practitioner approved by the Authority under section 45A of the Act to perform the functions as outlined in the Authority's *Workers Compensation Guidelines* current at the time.

**Telehealth** means delivery of examinations via video or telephone by an Injury Management Consultant approved by the Authority. Injury Management Consultants must consider the appropriateness of this mode of service delivery for each worker on a case-by-case basis and be satisfied worker outcomes are not compromised. Telehealth services must be consented to by the worker. Injury Management Consultants are responsible for delivering Telehealth services in accordance with the principles of professional conduct and the relevant professional and practice guidelines to ensure the safety, appropriateness and effectiveness of the service. No additional fee (e.g. facility fees) can be charged in relation to the examination.

**Medical Practitioner** means a person registered in the medical profession under the *Health Practitioner Regulation National Law (NSW) No 86a*, or equivalent Health Practitioner National Law in their jurisdiction with the Australian Health Practitioner Regulation Agency.

**Unreasonably late attendance** means that the worker or interpreter arrives for the scheduled appointment unreasonably late (or for a telehealth appointment joins the appointment unreasonably late), to the degree that a full examination is prevented from being conducted.

**Working days** means Monday to Friday (excluding public holidays).

#### 4. Application of Order

This Order applies to all Injury Management Consultant services provided on or after the commencement date of this Order, whether it relates to an injury received before, on, or after that date.

### Part 2 Fees for Injury Management Consultants

#### 5. Maximum Fees for Injury Management Consultants

- a. For the purposes of section 339 of the Act, the maximum hourly fee for the provision of services by an Injury Management Consultant in connection with a claim for compensation or work injury damages is as set out in the Schedule to this Order.
- b. An Injury Management Consultant may not charge for more than 3 hours of work in the absence of express written agreement in advance from the relevant insurer or the Workers Compensation Commission. Where appropriate, an Injury Management Consultant may request approval for additional time where more than three hours are required to complete the Injury Management Consultation and report.
- c. An Injury Management Consultant may charge a cancellation fee specified in item IIN107 where a worker provides 2 working days' notice or less of cancellation, fails to attend their scheduled appointment/join their telehealth consultation, or the worker (or interpreter) attends/joins the telehealth consultation **unreasonably** late preventing a full examination being conducted.

- d. An Injury Management Consultant's report is to be provided to the referrer within 10 working days of the examination, or in the case where no examination has been conducted, within 10 working days of the request having been received, or within a different timeframe if agreed between the parties at the time of referral.
- e. The incorrect use of any item referred to in this Order can result in penalties, including the Injury Management Consultant being required to repay monies that the Injury Management Consultant has incorrectly received.

**6. Goods and Services Tax**

An amount fixed by this Order is exclusive of GST. An amount fixed by this Order may be increased by the amount of any GST payable in respect of the service to which the cost relates, and the cost so increased is taken to be the amount fixed by this Order. This clause does not permit an Injury Management Consultant to charge or recover more than the amount of GST payable in respect of the service to which the cost relates.

**7. Requirements for invoices**

All invoices should be submitted to the insurer within 30 calendar days of the service provided and must comply with the Authority's itemised invoicing requirements for the invoice to be processed. Refer to the [injury management consultants](https://www.sira.nsw.gov.au/for-service-providers/A-Z-of-service-providers/injury-management-consultants) page on the SIRA website - <https://www.sira.nsw.gov.au/for-service-providers/A-Z-of-service-providers/injury-management-consultants>

**8. No pre-payment of fees**

Pre-payment of fees for reports and services is not permitted.

**SCHEDULE 1**

**Rates for Injury Management Consultants**

<b>Payment Classification Code</b>	<b>Service description</b>	<b>Fee (excl. GST)</b>
IIN105	Assessments, examinations, file reviews, discussions and reports	\$407.80 per hour to a maximum of 3 hours (unless additional time authorised in advance by the insurer or Workers Compensation Commission).
IIN305	Examination conducted via telehealth	\$407.80 per hour (examination only). Discussions with other parties and report to be charged under IIN105.
IIN107	Cancellation with 2 working days notice or less, worker or interpreter fails to attend the scheduled appointment/join the Telehealth appointment, or the worker or	\$407.80

Payment Classification Code	Service description	Fee (excl. GST)
	interpreter attends the appointment/joins the Telehealth appointment <b>unreasonably late</b> preventing a full examination being conducted.	
IIN108	Examination conducted with the assistance of an interpreter	\$509.80 per hour (examination only). Discussions with other parties and report to be charged under IIN105 at \$407.80 per hour.
IIN308	Examination conducted via telehealth with the assistance of an interpreter	\$509.80 per hour (examination only). Discussions with other parties and report to be charged under IIN105 at \$407.80 per hour.
IIN109	Travel for assessment/consultation at the worker's place of work	\$407.80 per hour.

Reference number:(n2020-1061)